

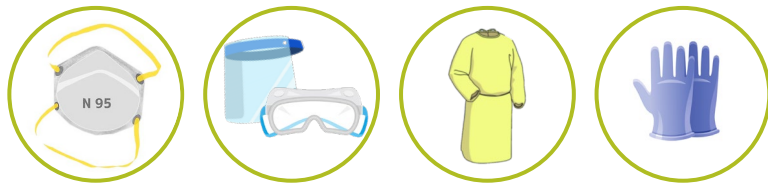


Important Reminder: COVID-19 PPE Protocols Are Still in Effect

The following PPE protocols must be followed without exception whenever you are interacting in-person with a patient, client or plan member and their families. *All PPE protocols apply regardless of vaccination status!*

When you are providing hospice or home care services to someone who has been newly diagnosed with COVID-19 or has had COVID-19 symptoms within the past 20 days.
HHA limited up to 4 hours per visit.

Protocol A



- Wear an N95 Respirator, gloves, gown and face shield or goggles at all times, use shoe covers and head cover when available.
- In general, use Protocol A for a total of 20 days. You may switch to Protocol B sooner if, after 10 days of isolation, the patient has had no fever in the last 72 hours and shows improvement of cough or shortness of breath.

When you are providing routine care for someone who has no COVID-19 symptoms, is known to be COVID-negative, or when it has been 20 days since the patient was diagnosed with COVID-19.

Protocol B



- Wear a surgical face mask, gloves and face shield or goggles at all times, unless providing care that requires an N95 respirator.
- For aerosol generating procedures or treatments wear an N95 respirator, gloves and face shield or goggles.
- For wound care and during procedures involving sprays or splashes wear a gown, surgical mask, gloves and face shield or goggles.



Important Reminder: COVID-19 PPE Protocols Are Still in Effect

When a household member of the patient or client has either been diagnosed with COVID-19 illness or has COVID-19 symptoms and is in isolation, but the patient/client remains COVID-19 negative

Protocol C



- Ask symptomatic household member to stay in a separate room and maintain self isolation.
- If household member is unable to self isolate, follow Protocol A
- Wear a surgical face mask, gloves, gown and face shield or goggles at all times.
- For aerosol generating procedures or treatments wear an N95 respirator, gloves and face shield or goggles.
- In general, use Protocol C for a total of 20 days. You may switch to Protocol B sooner if, after 10 days of isolation, the household member has had no fever in the last 72 hours and shows improvement of cough or shortness of breath.

Daily Health Assessment questionnaire should be completed every day before visiting patients.

If you answer yes to any screening question, call the Clinical Expertise Response Team (CERT) at 212-216-9970.

COVID-19 Update



For more details and the most up-to-date information, contact your supervisor. Protocols are subject to change, speak with your supervisor for updates.



Personal Protective Equipment (PPE)



Face Mask

- Use for care of all patients during COVID-19 pandemic
- Protects from droplets, splashes and sprays
- Should fully cover and fit snugly over nose and mouth
- Discard after visit, when damaged, wet or dirty



Goggles

- Use for care of all patients during COVID-19 pandemic
- Use goggles or face shield.
- Protects eyes from direct droplets and touching with hands
- Should fit snugly over eyes or eyeglasses
- Clean and disinfect after use per protocol



Face Shield

- Use for care of all patients during COVID-19 pandemic
- Use face shield or goggles.
- Protects full face and mask from direct droplets and touching with hands
- Clean and disinfect after use per protocol



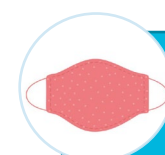
Gloves

- Use for care of all patients during COVID-19 pandemic
- Clean hands with soap & water or sanitizer with at least 60% alcohol before donning and after doffing gloves
- Wear gloves during tasks when you may touch blood or body fluids (e.g., perineal care, shaving) and soiled surfaces



N95 Respirator

- Use for patients with COVID-19 illness or symptoms
- Use for aerosol generating procedures (e.g., suctioning, nebulizer treatments)
- Filters out 95% of particles and small air droplets
- Should fit tight around sides
- Perform seal check before each use check for air leaking around sides
- Discard when damaged, deformed, no longer seals well, wet or dirty, or breathing becomes difficult
- May be re used if able to seal, not worn during an aerosol generating procedure or reached the end of use by being soiled, damaged or moist from sweat or fluid loss through breathing.



Cloth Face Covering

- Ask patient to wear during direct care if able
- Avoid placing on children <2 years, anyone who has trouble breathing, or unable to remove without help.
- If not able to wear, ask to cover coughs and sneezes with tissue or elbow
- Protects environment from droplets when the person wearing it is coughing or speaking
- Should cover nose and mouth
- Instruct to wash and dry after each use



Gown

- Protects skin and clothing from droplets and splashes
- Use for Protocol A
- Use for procedures generating aerosols, sprays or splashes, and wound care