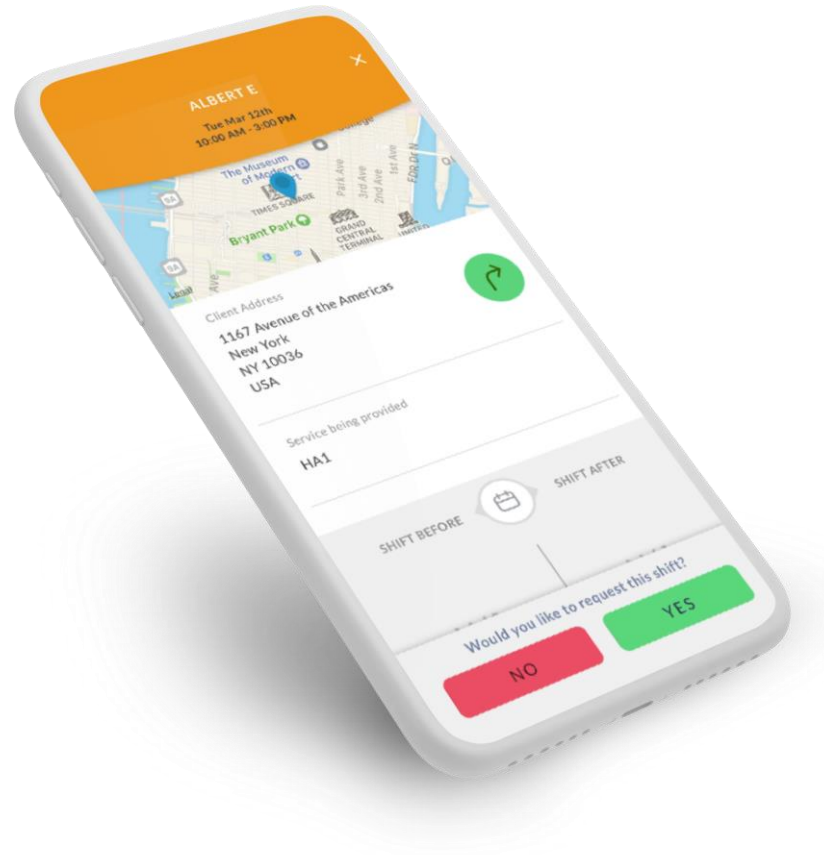


CareConnect for Caregivers

CareConnect App Installation



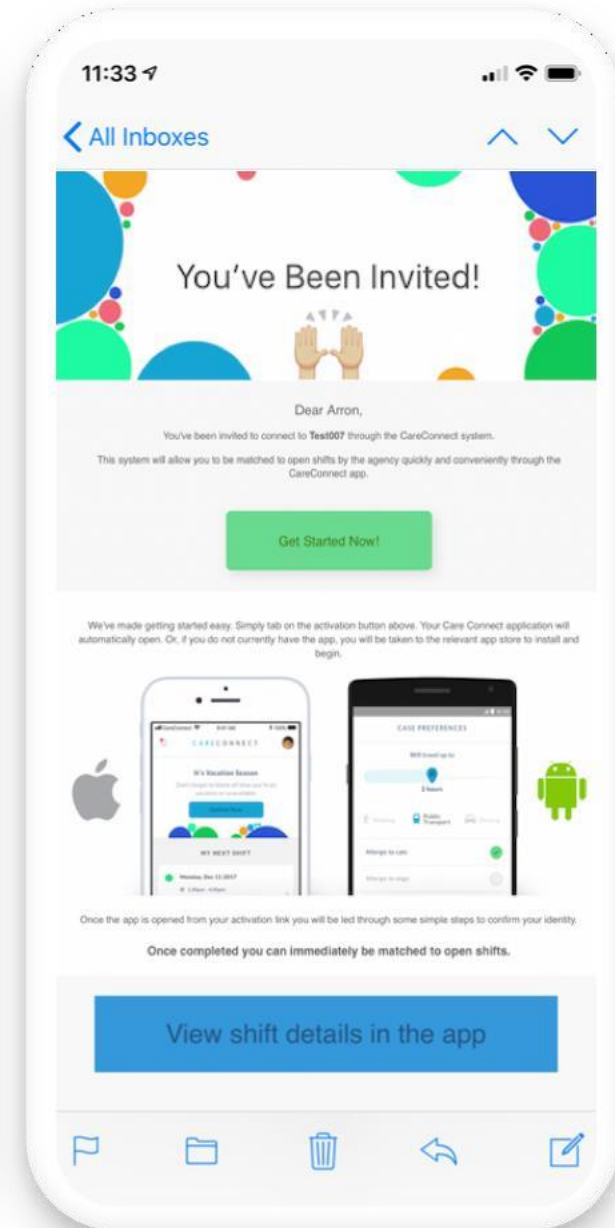
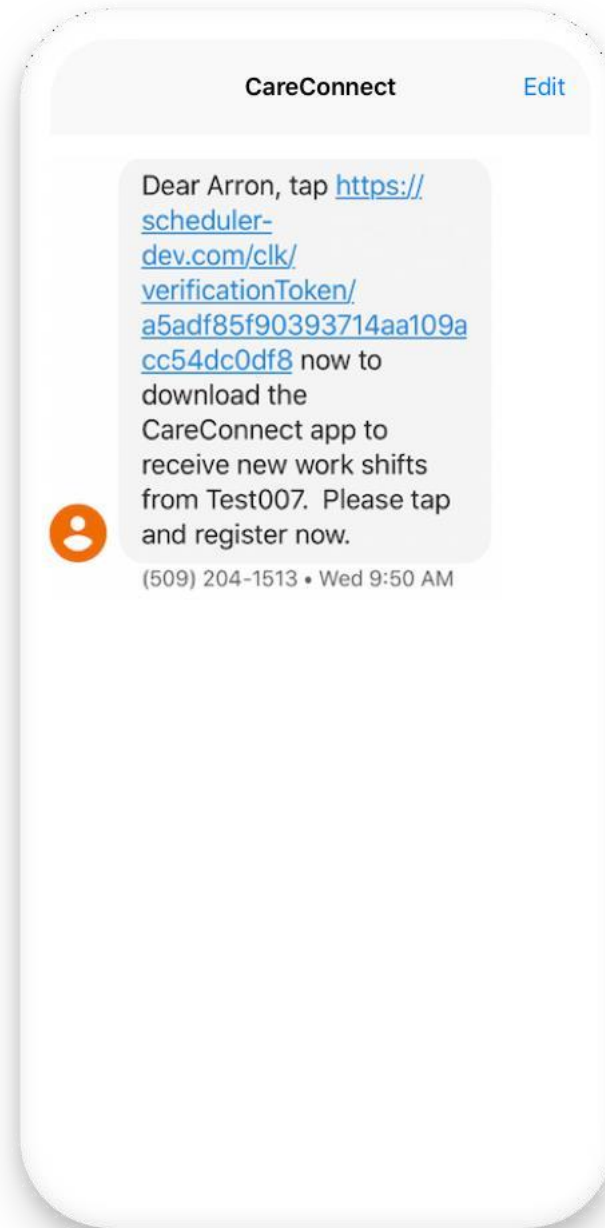
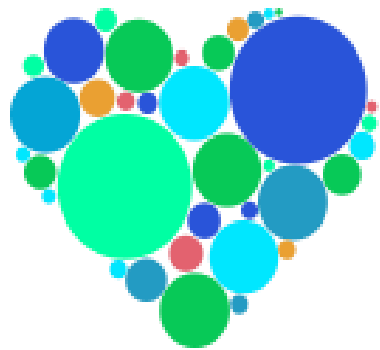
What is CARECONNECT ?

FEATURES and BENEFITS

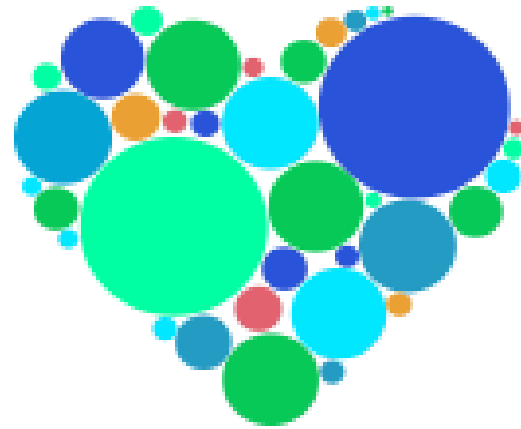


- 1 ——— **CareConnect is an App that will help YOU get more shifts, faster and easier!**
- 2 ——— **VNS Health and other Home Care Agencies are also using this electronic process.**
- 3 ——— **Supervisors will send open shifts through this App.**
- 4 ——— **You will receive shift notifications based on your preferences.**
- 5 ——— **You will be able to accept or decline a shift.**

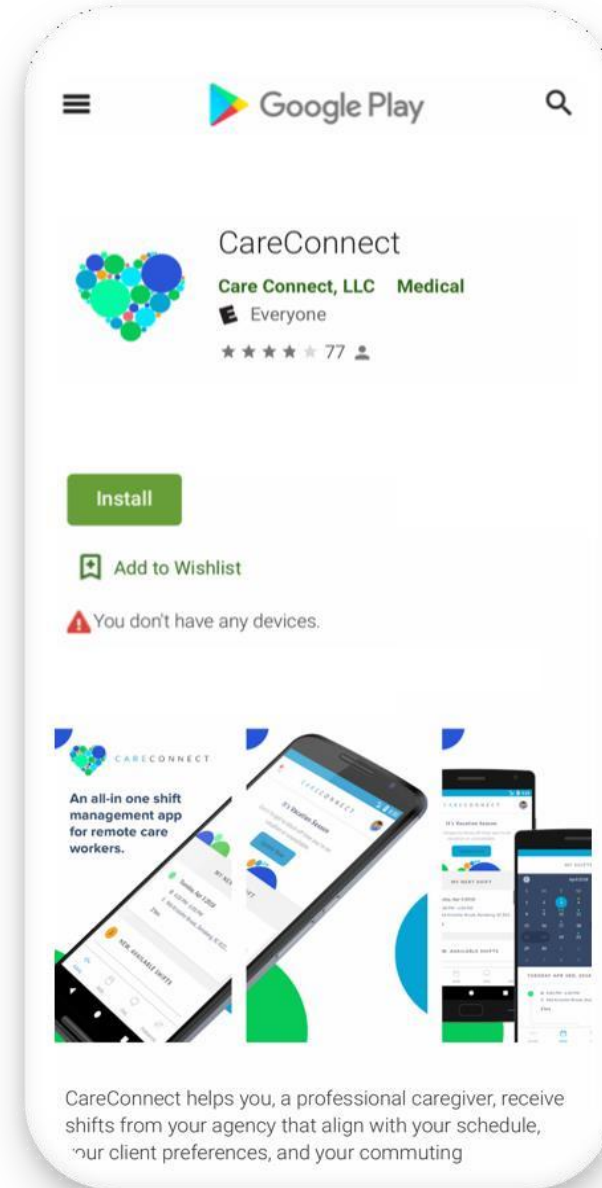
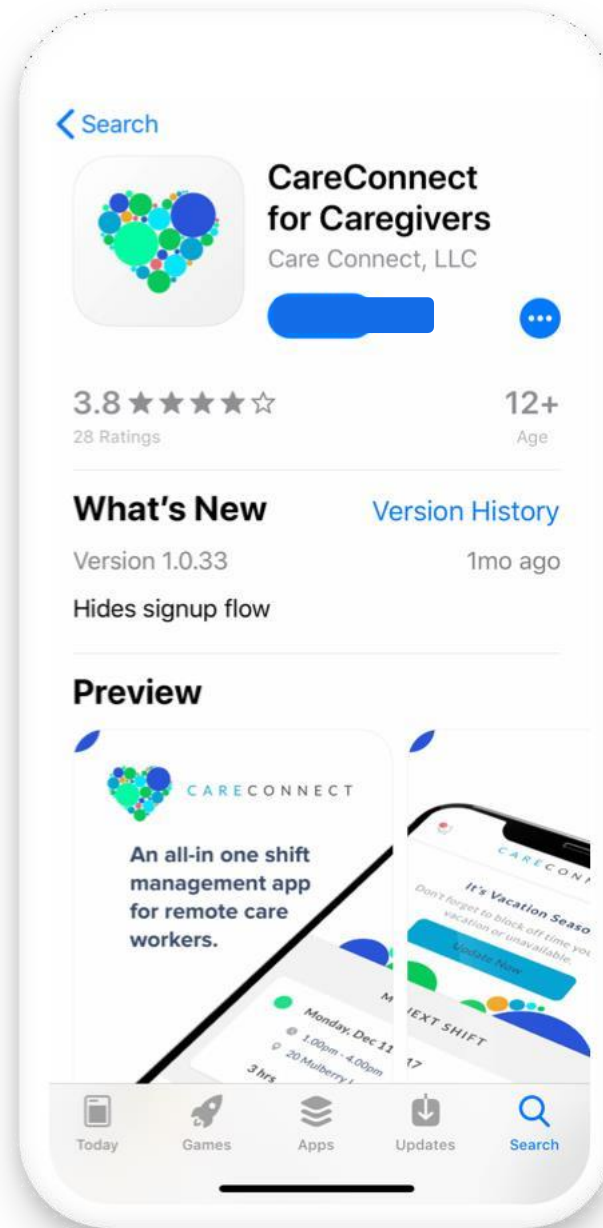
TEXT or EMAIL INVITATION

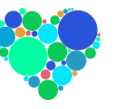


Search for CareConnect for Caregivers



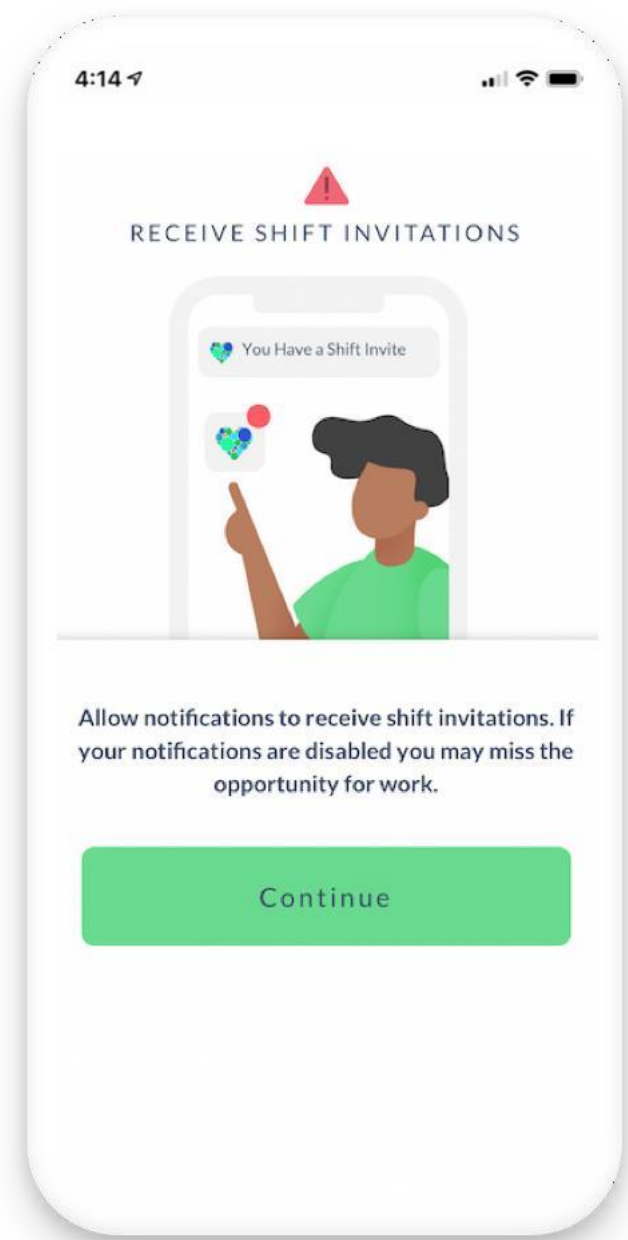
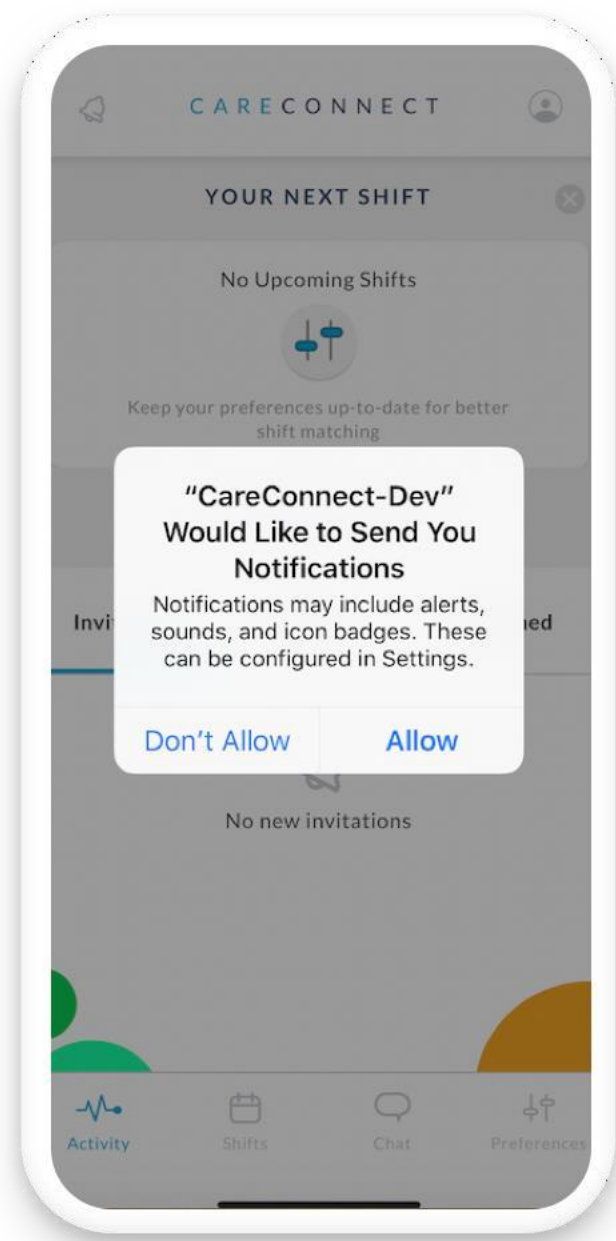
CareConnect App for iPhone and Android Phone





Push Notification

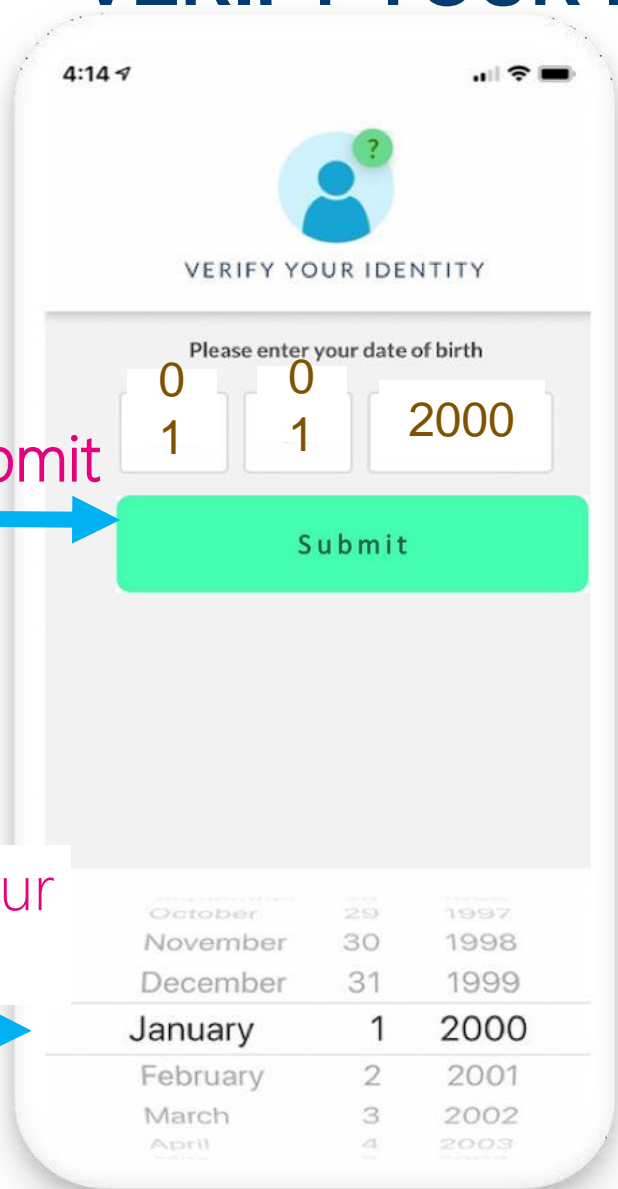
Always allow for Push Notifications



VERIFY YOUR IDENTITY to regain access to the App



2 Tap Submit



1 Enter your birthday



3 Create a six-digit passcode

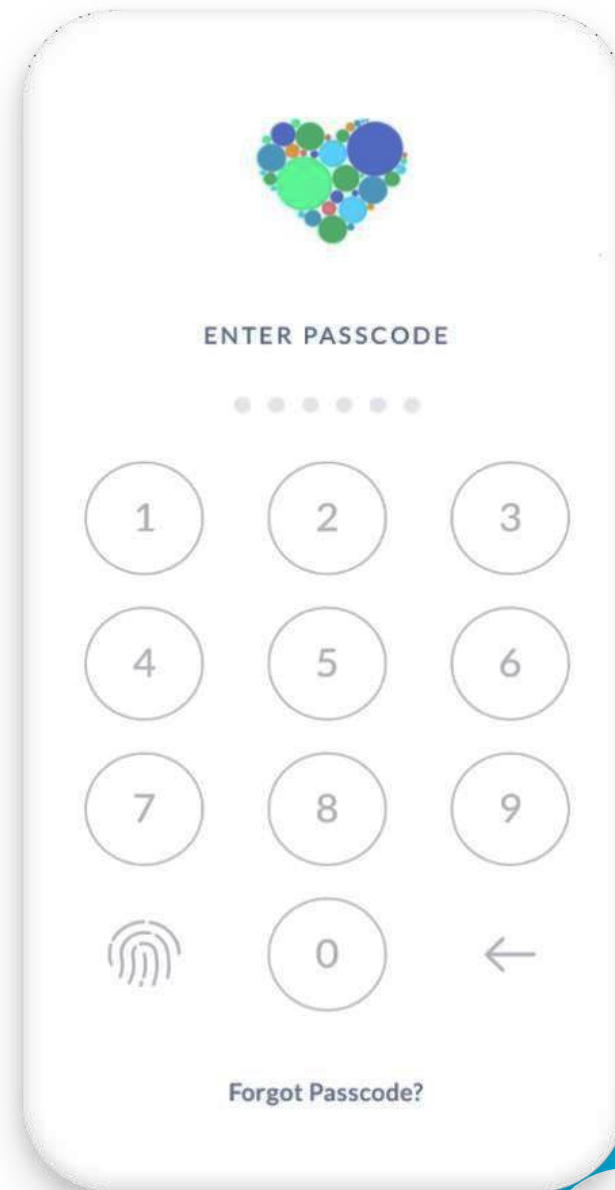


Examples (don't use)

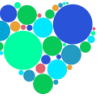
121314

122420

010302

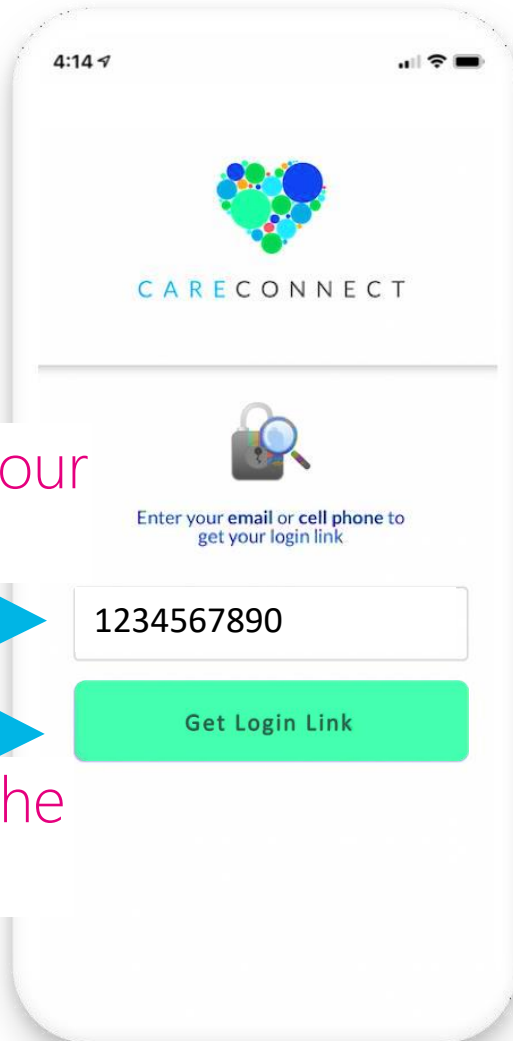


To RENEW your ACTIVATION by Cell



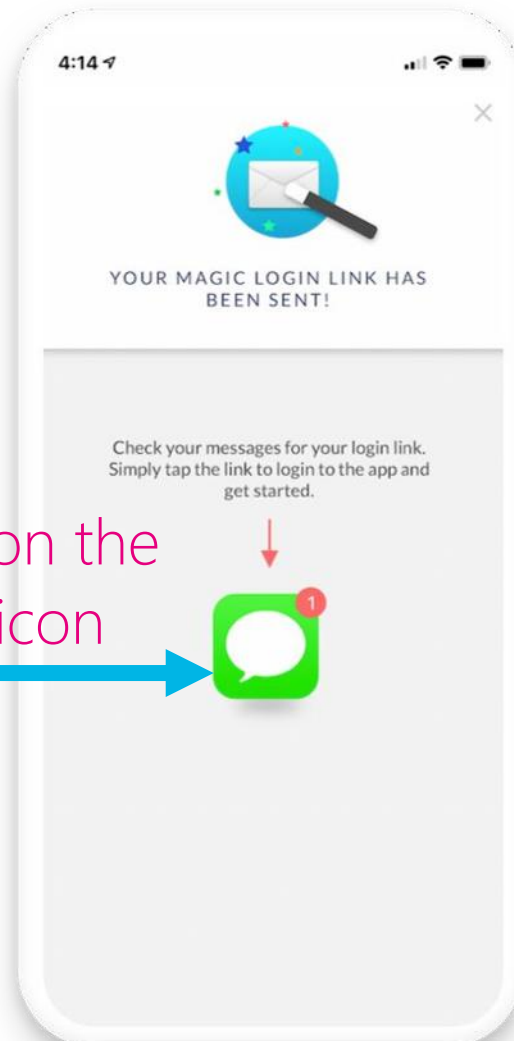
Enter your **CELL** number or **EMAIL**

1 Type your cell #

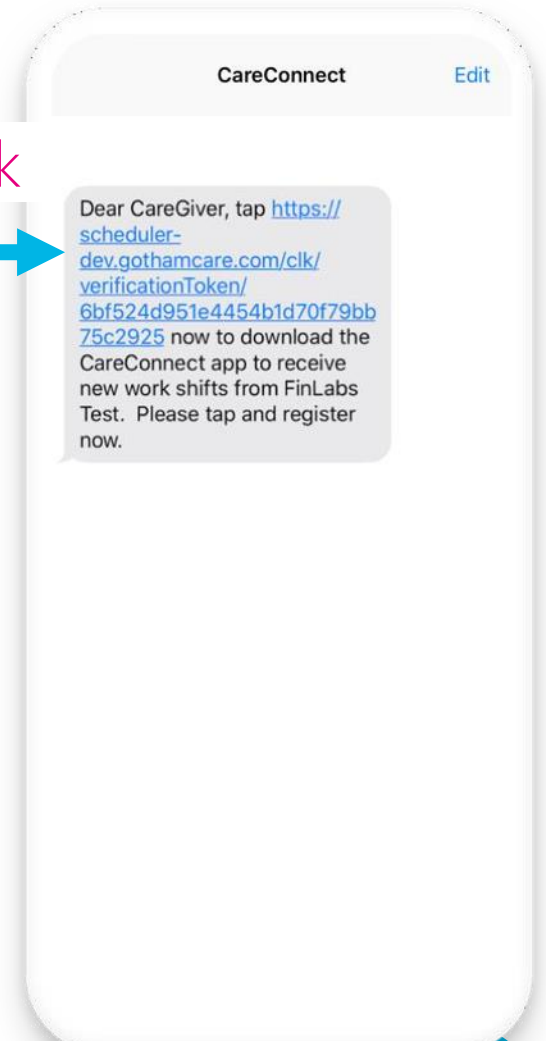


2 Press the button

3 Tap on the text icon



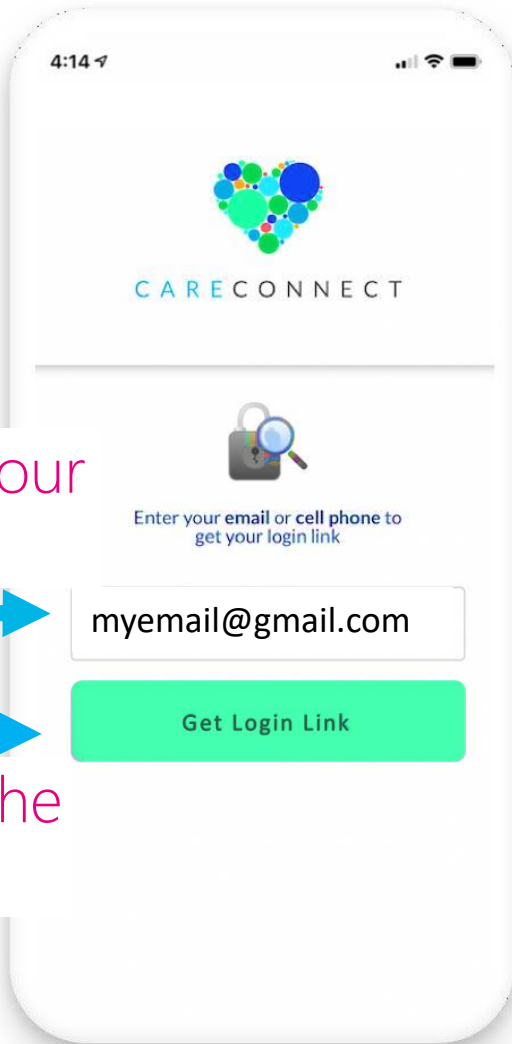
4 Tap the link



To RENEW your ACTIVATION by E-mail

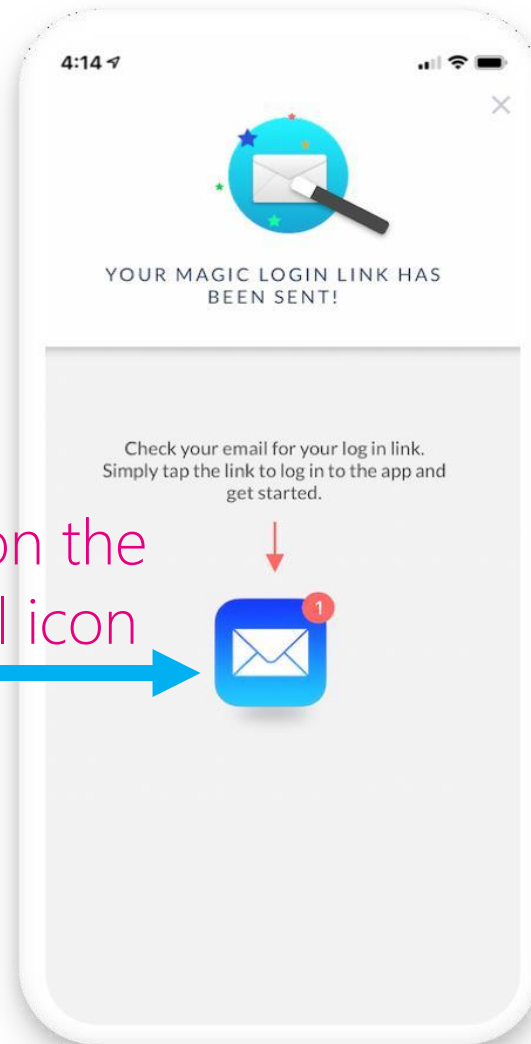


1 Type your email

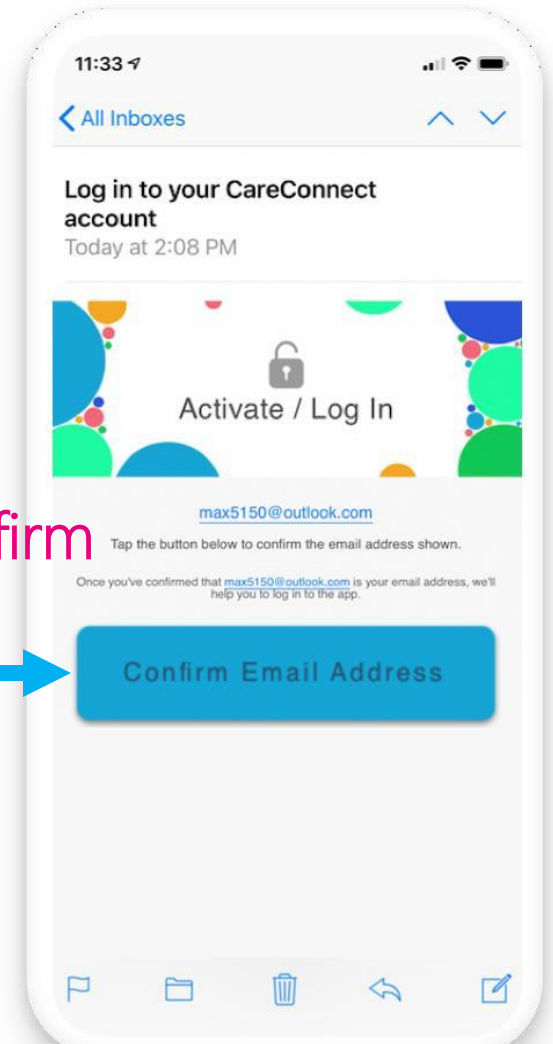


2 Press the button

3 Tap on the email icon



4 Tap Confirm Email



Activity Tab (Home Screen)



Once activated, this is your home screen. You have 3 sections:

1. The top section shows your **Next Shift**

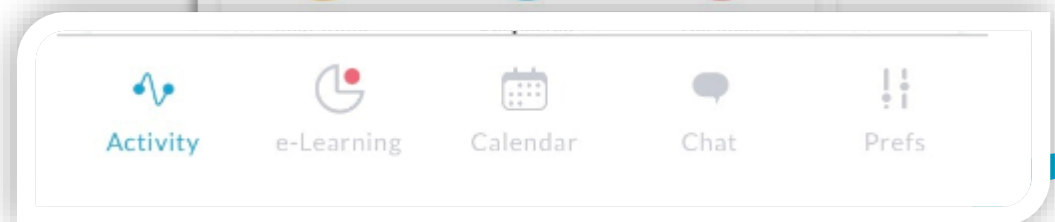
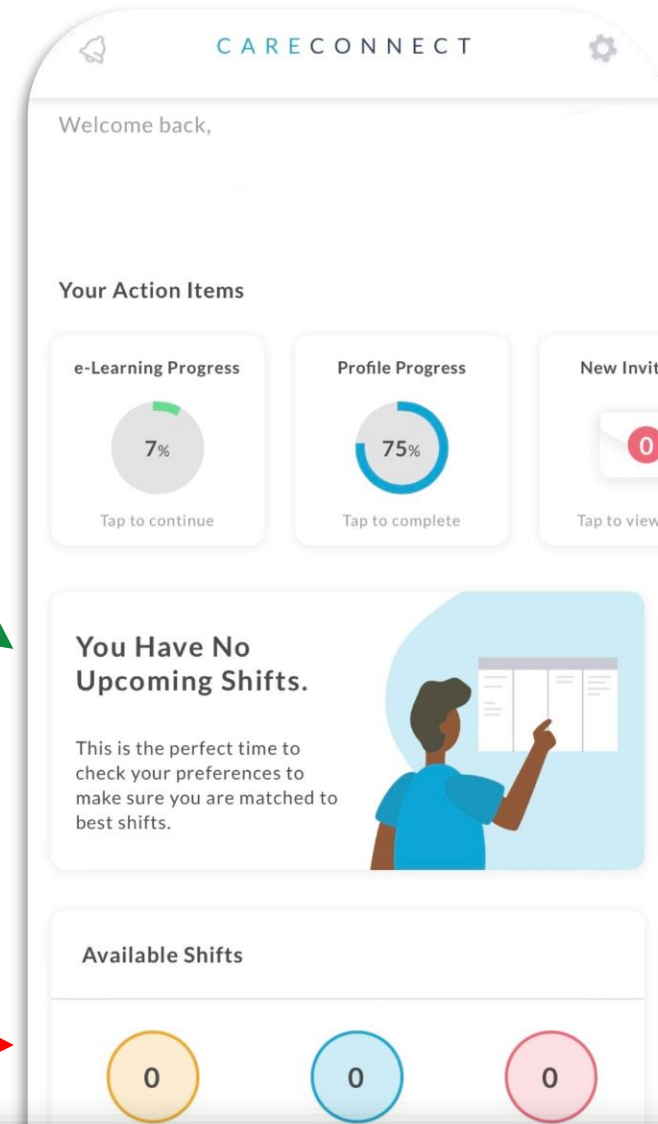
Swipe left to see your scheduled shifts

2. The middle section displays three headings:

1. Invitations –you will see the open shifts available to you

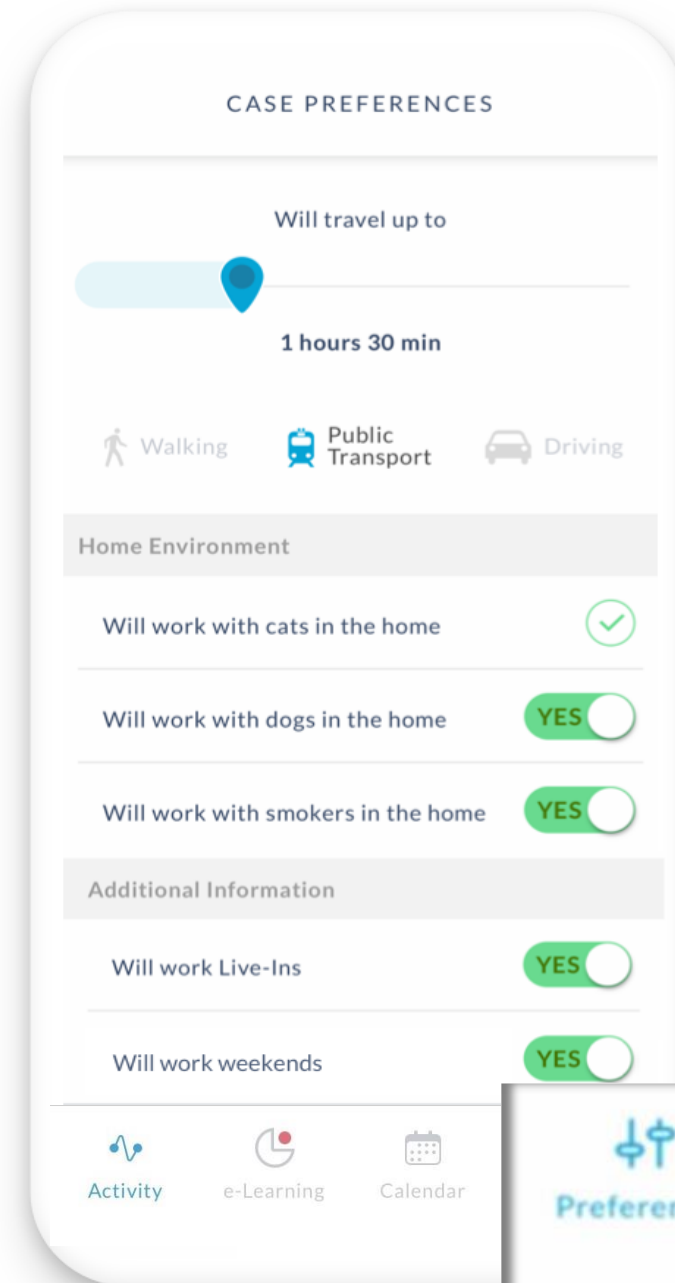
2. Requested –you will see the shifts you requested (**Yes**)

3. Declined –you will see the shifts you declined (**No**)



SET YOUR PREFERENCES!

- **Your preferences act as filters:**
 - You narrow your shift opportunities based on your travel restrictions, time limitation, or case preference request.



CASE PREFERENCES

Will travel up to

1 hours 30 min

Walking Public Transport Driving

Home Environment

Will work with cats in the home

Will work with dogs in the home YES

Will work with smokers in the home YES

Additional Information

Will work Live-Ins YES

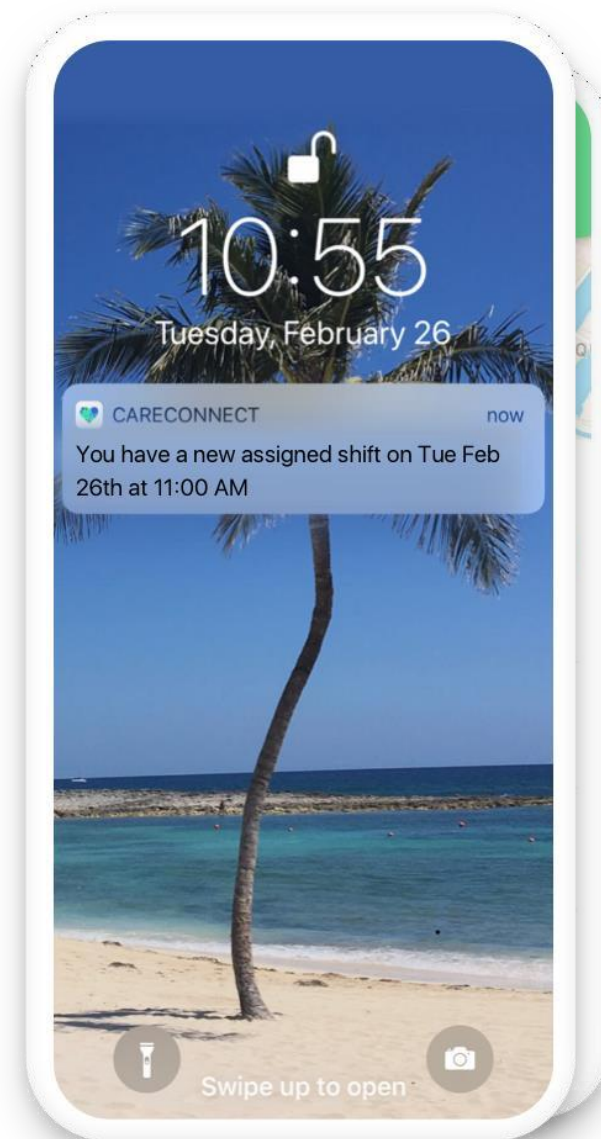
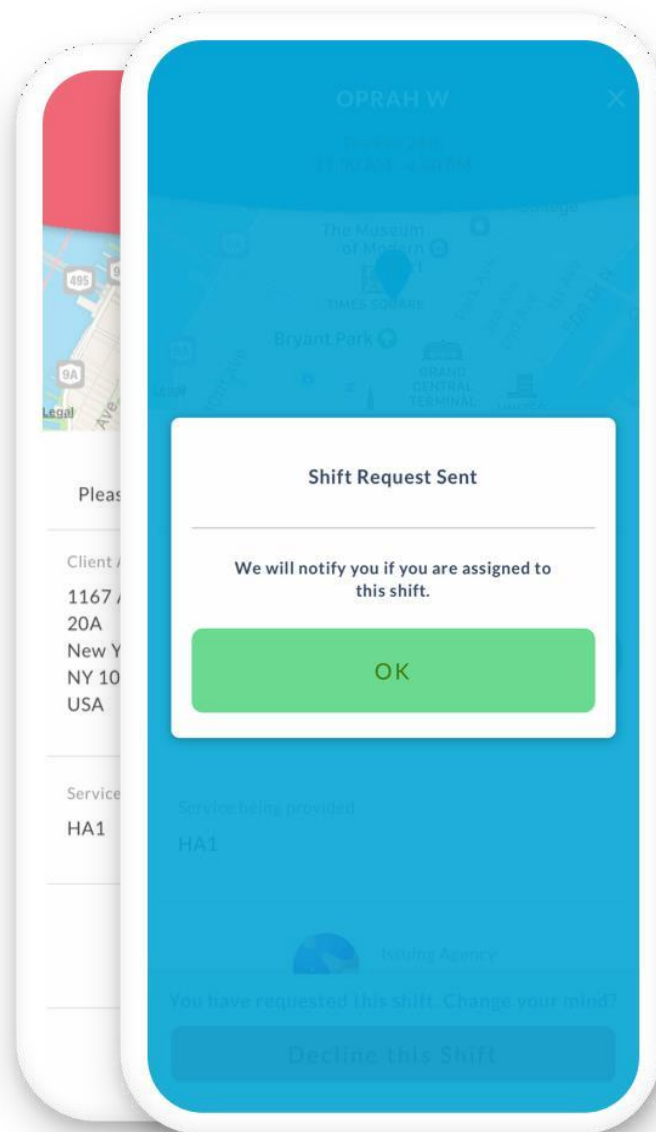
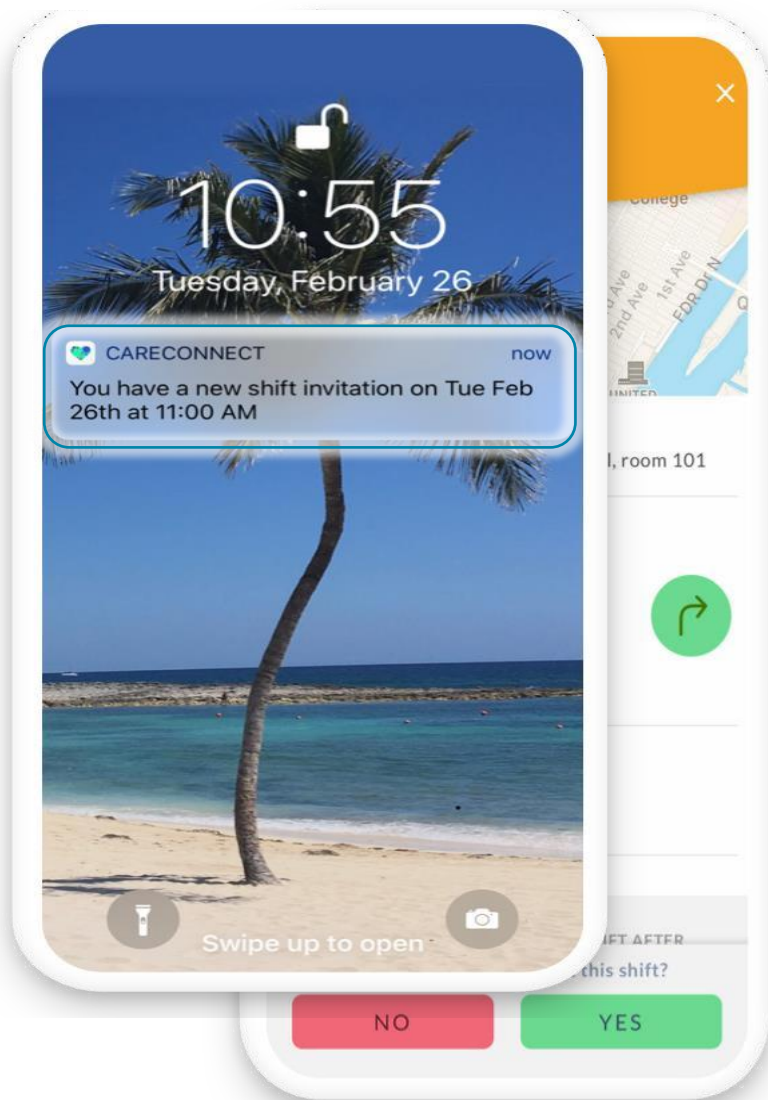
Will work weekends YES

Activity e-Learning Calendar

Preferences



SHIFT INVITATION / ASSIGNED TO SHIFT



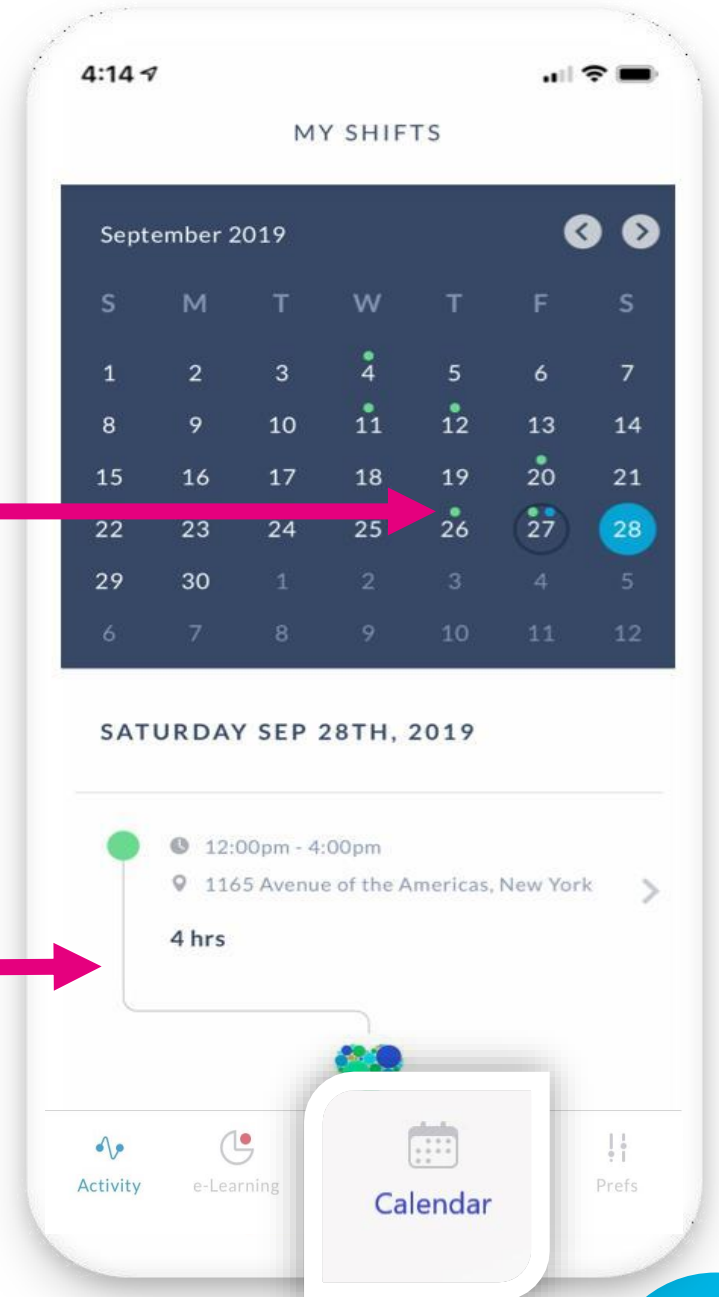
Calendar TAB

Calendar view.

Your requested shifts will show blue dots.

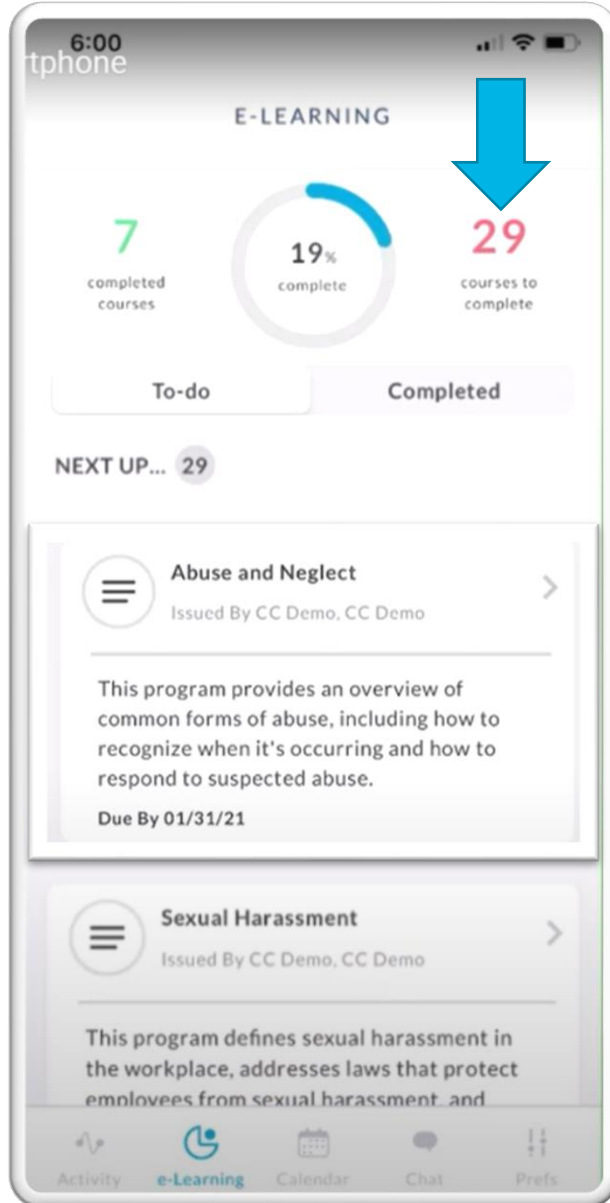
Your assigned shift will show in green dots.

You can click on any date to see the detail about your shift time, how many hours, the address, and GPS to how to get there.



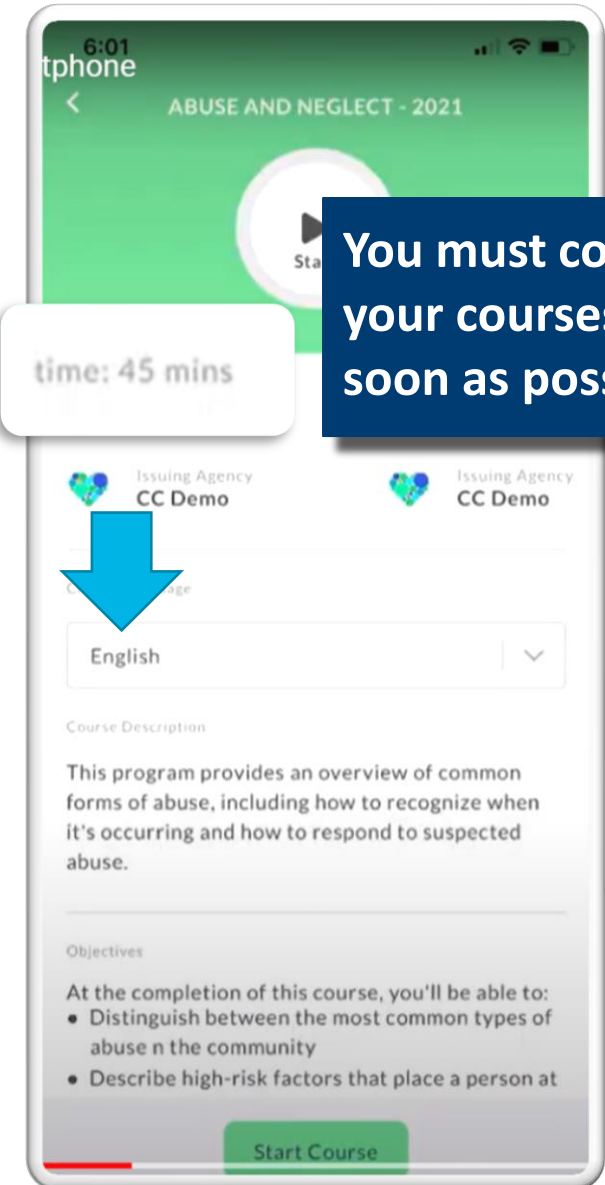


Complete the Mandatory Courses to Remain in Compliance



Once you complete the course you will be paid the time

Select language preference



You must complete your courses as soon as possible!!

To recap the TAB Features



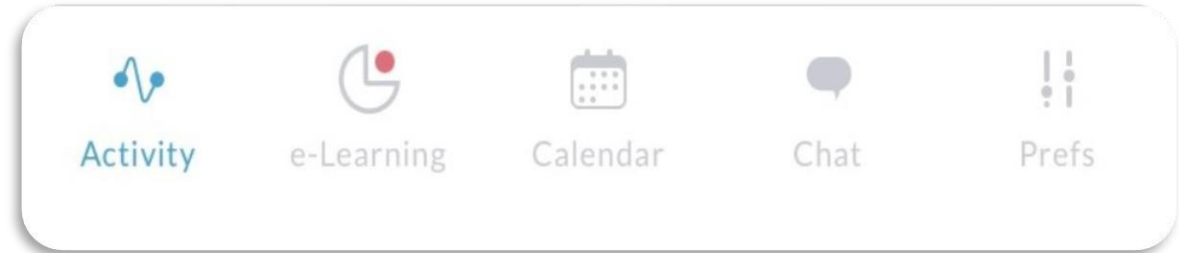
Activity----- Accept or Decline open shifts invitations

E-Learning ----- Complete mandatory Inservice classes

Calendar ----- A calendar view of your assigned shifts

Chat ----- A backup feature to contact your scheduler only with information pertaining to your client. *(Not intended for calling off/ requesting vacation/ payroll issues!!)*

Preferences----- Update at anytime your travel time, preference for transportation, and answer the questions that follows below.



SHIFT STATUS BY COLOR CODE



INVITED
Orange

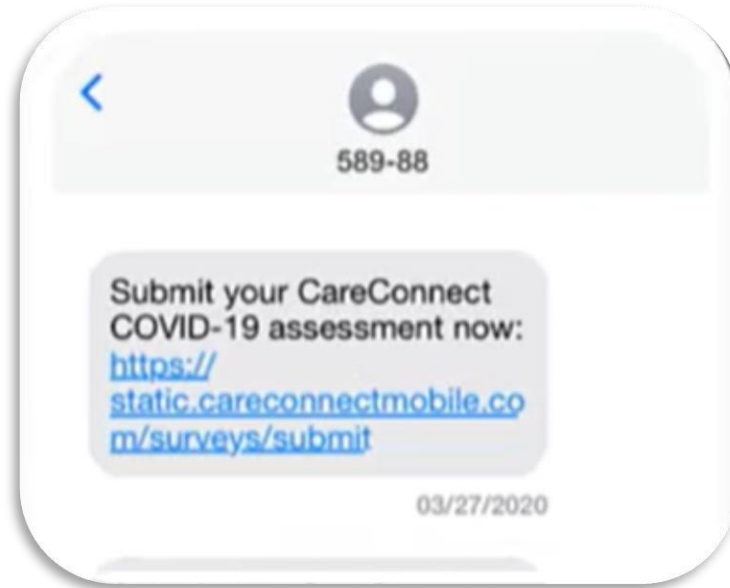
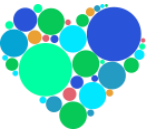
REQUESTED
Blue

ASSIGNED
Green

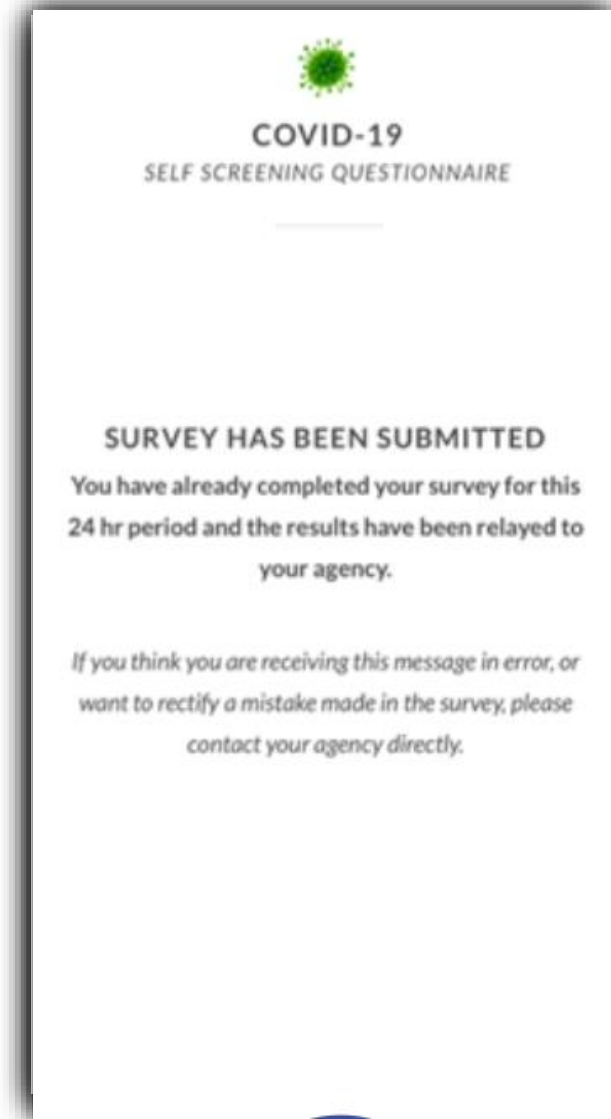
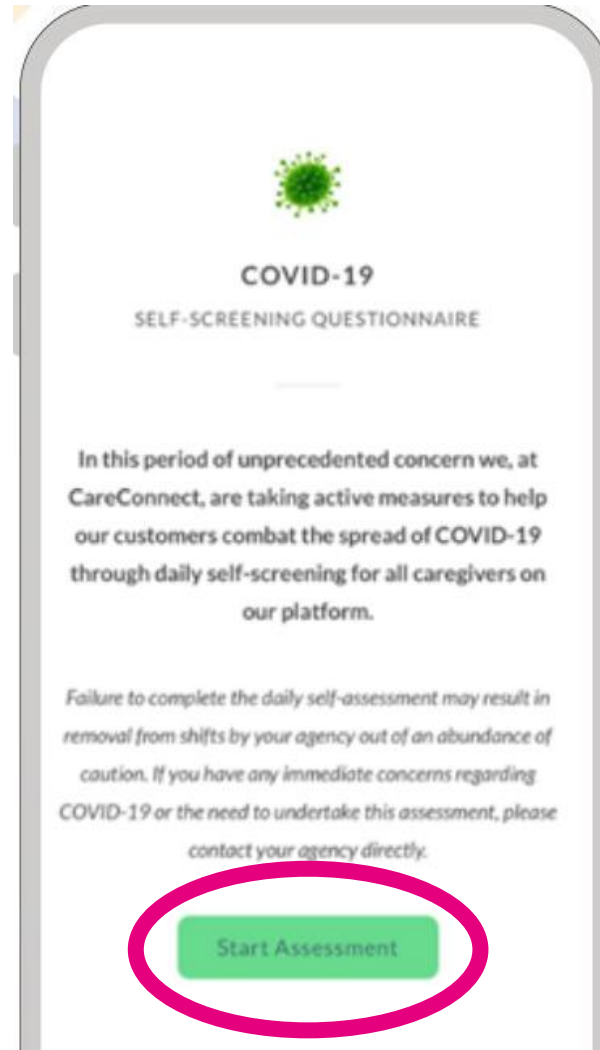
DECLINED
Red

NOT AVAILABLE
Grey

Daily COVID Survey



You will receive a text message every morning



You must answer all survey questions



Need help with the CareConnect app?

Contact Tech Support: **855-858-4388** or
help@careconnectmobile.com



Important website to know:
hha.vnshealth.org

